

WARRANTY TERMS FOR TELE-TECHNICAL COLUMN

§ 1.

ALUMAST S.A. (hereinafter referred to as the Guarantor) grants a warranty on the composite tele-technical column with a part mounted into the ground.

§ 2.

The warranty lasts 10 years. The warranty period starts from the date of acceptance of the tele-technical column.

§3.

The liability of the Guarantor under the warranty covers only defects in the product resulting from the fault of the manufacturer and arising from reasons inherent in the tele-technical column, i.e.: flaws that reduce its usefulness according to its purpose indicated in the contract or in the event of failure to comply with the properties provided by the Guarantor

§4.

The warranty does not cover defects arising in the tele-technical column as a result of force majeure (e.g. hurricane, flood, lightning, mining damages) or actions of third parties for which the Guarantor shall not be liable (e.g., theft, vandalism, not used in accordance with the product manuals).

§5.

The Guarantor is released from liability under the warranty if the customer knew about the defect at the time of receipt of tele-technical column.

§6.

If any defaults listed in 53 appear in the composite column within the period specified in 52, the customer can request their removal (58),

§7.

The Guarantor has the right to choose how to implement the Customer's rights under the warranty.

§8.

1. The Guarantor by the consumer sale is obliged to respond to customer's demands within 14 days. After that date, the customer request is considered to be justified.
2. If the defect is possible to be removed, the Guarantor will remove the defect within 14 working days from confirming the complaint and in case of consumer sales the Guarantor will repair it at convenient, for the Guarantor, time.
3. The Guarantor will inform customer about the manner and time limit for eliminating the defect.
4. The customer is obliged to provide access to the object, for the Guarantor, in indicated time and in a way so the removal of the defect is possible.
5. The deadline for warranty repair shall be extended by the period in which the Guarantor for reasons beyond its control could not perform warranty repairs.
6. The Guarantor is not liable for any damages to lawns, sidewalks and other coverings that restrict free access to lighting columns during repair service.

§9.

Customer loses his guarantee rights if he does not notify the Guarantor by fax, e-mail or in writing of the existence of the defect immediately after discovery, but no later than 3 days and in case of consumer sales up to 2 months.

§10.

The customer loses his warranty rights if he makes any repairs on his own or any changes to the tele-technical column, in particular the use of accessories and equipment not approved by the Guarantor.

§11.

The warranty for consumer goods sold does not exclude, limit or suspend the rights of the buyer arising from the non-conformity of the goods with the contract.

Warning !

Due to changing exploitation conditions (intense sun, dust, chemical compounds in the atmosphere, rain, wind, electrostatic and retting) composite columns lose their brilliance and freshness of colour over time. To prevent it, it is necessary to do periodic maintenance:

- Dirt, pollutants and other chemicals can be removed using water which may be harmful for the gelcoat surface
 - Do not use abrasive, highly alkaline or acidic cleaners. Strong alkalis damage the surface of a column
 - The best protection can be achieved by waxing the gelcoat surface of the column
- Products with gelcoat require maintenance similar to a car surface.

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